

## Community Emergency Food Security Plan Recipient Survey

*This survey is for people who accessed emergency food during the start of Covid-19 (March to June 2020). We want to understand how to make food easier to access in future emergencies. Thank you for your help.*

### **Before COVID 19 (February 2019 – February 2020):**

**1. How did you usually get food before COVID-19? Choose as many as you need.**

- Chain grocery stores (Walmart, Metro, No Frills, Superstore, Safeway)
- Local grocery stores (Renco, Skaff's, Maltese,)
- Convenience stores (Circle K, Shell)
- Take out or delivery
- Thunder Bay Country Market or local producers
- Food supports (food bank, soup kitchen, donations, program,)
- Grow your own
- Other:

**2. Did you access food support the year before COVID-19? This could be food hampers, food bank or other programming.**

Yes/No

### **Start of COVID-19 (March 2020 – June 2020):**

**3. Please tell us about a memorable experience accessing food at the beginning of the pandemic.**

**4. Why did you access food support during COVID-19? Choose as many as you need.**

- |                                                                                     |                                                                                         |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| <input type="checkbox"/> Job loss                                                   | <input type="checkbox"/> Health issues                                                  |
| <input type="checkbox"/> Groceries are too expensive                                | <input type="checkbox"/> Did not know where to go                                       |
| <input type="checkbox"/> Isolation                                                  | <input type="checkbox"/> Usual programs to access food were closed                      |
| <input type="checkbox"/> Changes to income benefits such as Ontario Works, EI, ODSP | <input type="checkbox"/> Didn't have a credit or debit card for purchases or deliveries |
| <input type="checkbox"/> Lack of food at grocery stores                             | <input type="checkbox"/> Other:                                                         |
| <input type="checkbox"/> Trouble accessing transportation                           |                                                                                         |

5. Where did you get food during the start of COVID-19? **Choose as many as you need.**
- CLE food bank/ 211
  - Community organization (Ex. Roots to Harvest, Indigenous Friendship Centre, Elevate)
  - First Nation &/or Tribal Council
  - Emergency meal services (Shelter House, Dew Drop Inn, Grace Place, SOS Van)
  - Grocery stores
  - Convenience stores
  - Take out or delivery
  - Thunder Bay Country Market or other local producers
  - Other:
6. What types of support did you get? **Choose as many as you need.**
- Food bank hamper
  - Food boxes/food hampers from a community organization
  - Meals provided by a program (Ex. CMHA, Roots to Harvest, Dew Drop Inn, Soup Van)
  - Refreshments at a program
  - Gift Cards to purchase food
  - Other:
7. How often did you access these food supports?
- 1 time a month
  - 2 - 5 times a month
  - 6 - 10 times a month
  - More than 10 times a month
  - Daily
8. How did you hear about the food supports you used? **Choose as many as you need.**
- I reached out to a community organization I know
  - Community organization reached out to me
  - My worker
  - 211
  - Radio or newspaper
  - Social media (Facebook, Instagram, etc.)
  - Friends and family
  - Didn't hear about it
  - Other:

9. What helped you access food during the first few months of COVID-19?

**Choose as many as you need.**

- CERB or other income support
- Having one consistent location for pick up
- Gift cards
- Having food delivered to my home
- Knowing where to go
- Help from someone else (Ex. family, friend, neighbour, worker)
- I had no help
- Other/Comments:

10. What made it harder for you to get food during the first few months of COVID-19?

**Choose as many as you need.**

- |                                                         |                                                                               |
|---------------------------------------------------------|-------------------------------------------------------------------------------|
| <input type="checkbox"/> My normal services were closed | <input type="checkbox"/> Lack of information about services                   |
| <input type="checkbox"/> Lack of transportation         | <input type="checkbox"/> Didn't know when/where food was available            |
| <input type="checkbox"/> ID requirements                | <input type="checkbox"/> The food provided wasn't what I needed               |
| <input type="checkbox"/> Need to register ahead of time | <input type="checkbox"/> The food provided wasn't what I normally eat         |
| <input type="checkbox"/> No internet or phone           | <input type="checkbox"/> There wasn't enough fresh food                       |
| <input type="checkbox"/> Location of pick up            | <input type="checkbox"/> I felt uncomfortable                                 |
| <input type="checkbox"/> Fear of contracting the virus  | <input type="checkbox"/> I didn't have any challenges accessing food support. |
| <input type="checkbox"/> Mobility challenges            |                                                                               |
| <input type="checkbox"/> Health issues                  |                                                                               |
| <input type="checkbox"/> No childcare                   |                                                                               |
| <input type="checkbox"/> No set address                 |                                                                               |
| <input type="checkbox"/> Other/Comments:                |                                                                               |

**In the Future (please use the back if you need more space)**

11. In a future emergency, how would you want to get food support?

12. Please share with us any other comments or ideas about emergency food support.